



098875,083

Patent

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#7/A  
JMC  
1/13/02

In re Application of:

Dean C. MARCHAND et al.

Application No.: 09/875,083

Examiner: Deane Jr, W.

Filed: June 6, 2001

Group Art Unit: 2642

Attorney Docket No.: 09710-1169

Client Docket No.: COS-99-012

For: SERVICE MANAGEMENT SYSTEM BLOCKING

Assistant Commissioner for Patents  
Washington, D.C. 20231RECEIVED  
DEC 04 2002  
Technology Center 2000RESPONSE UNDER 37 CFR 1.111

Dear Sir:

In response to the Office Action of August 27, 2002, please amend this application as follows:

IN THE CLAIMS:

Please cancel claims 6, 15, 16, 19, and 20 without prejudice or disclaimer, amend claims 1-5, 7, 8, 10, 11-14, 17, and 18 by way of replacement, and add new claims 21-25 as follows. A marked-up version of the amended claims is enclosed in the Appendix.

1. (Amended) A method for preventing fraud associated with a special service call, the method comprising the steps of: